



NEWS

Immediate Release

Kaiser Permanente Contracts with SalePoint to Improve Member Service and Cash Controls

SAN DIEGO, Calif. – March 24, 2003 - Wes Haworth, president of the SalePoint, Inc. On-Line Solutions Division announced, today, that Kaiser Permanente has entered into an agreement to utilize SalePoint's J-Point cashiering solution to improve its member services in Kaiser Permanente's Baltimore and Washington D.C. markets.

Kaiser Permanente (Oakland, Calif.) is America's leading integrated health care organization. Founded in 1945, it is a non-profit, group practice prepayment program. Kaiser Permanente serves the health care needs of 8.4 million members in nine states and the District of Columbia. Nationwide, Kaiser Permanente includes approximately 125,000 technical, administrative and clerical employees and about 11,000 physicians representing all specialties.

Mr. Haworth stated, "the implementation of J-Point integrated to Kaiser Permanente's existing financial systems will allow employees to provide service to Kaiser Permanente members in a more timely and accurate manner. "

SalePoint is headquartered in San Diego, California and provides enhanced information solutions to the healthcare, government, higher education, and retail industries.

For more information:

SalePoint, Inc.
Wes Haworth
President SalePoint OLCS Division
858/625-2915
whaworth@salepoint.com